



The Austrian LTC allowance (non means-tested)

Level	Care needs per month	Amount in € per months	Beneficiaries in % per level
I	> 50 hours	€ 154.20	21.8
II	> 75 hours	€ 284.30	33.8
III	> 120 hours	€ 442.90	16.7
IV	> 180 hours	€ 664.30	14.9
V	> 180 hours of heavy care	€ 902.30	7.9
VI	> 180 hours of constant attendance	€ 1,242.00	3.0
VII	> 180 hours of care in combination with complete immobility	€ 1,655.80	1.9
Total number of beneficiaries		about 400,000 (4,9% of total population)	

Interface problems and gaps

- little incentives for and usage of (cost free) preventive medical check-up ("Vorsorgeuntersuchung") ... leads to confusion, to inadequate or unequal treatment of patients and to uncoordinated (discharge) procedures
- multitude of heterogeneous regulations concerning discharge management and missing space and time for a proper conversation between responsible hospital staff and relatives which often... 3 a thorough geriatric (medical) assessment or assessment phase is often missing before permanent admission (with all financial responsibility with the client) into institutional care
- publicly supported rehabilitative measures are restricted to the group of patients with a good chance of "success"
- little coordination & communication between GPs and formal (health) care services; lack of home visits at patients' homes and in institutional care facilities
- fragmented formal care services with a lack of integration and coordination to the disadvantage of clients' personal needs
- often illegal 24-hour care-giving solutions, which bare various problematic aspects for carer and client alike, deficient legal framework conditions

Legend

- Orange arrow: Pathways of Mrs. L.T. Care
- Green arrow: Prevention and rehabilitation
- Blue arrow: Public health and long-term care
- Yellow arrow: Informal care
- Red lightning bolt: Gaps, problems
- Red exclamation mark: Gaps, problems
- White box with red border: Max. private contribution
- FSW logo: "Fonds Soziales Wien" (FS.W.) with service extensions in Vienna

Graphics by Katrin Gasior and Georg Ruppe, European Centre 2009